

# Warranty

**Most products manufactured by Califone International feature a one-year warranty** unless otherwise specified. This warranty is specific to the date of manufacture as determined by the serial number or date code printed on the product.

While under a valid warranty period, damaged or defective products (purchased domestically) may be returned to the Califone Service Department with prior authorization for service and repair, free of charge.

Out-of-warranty items may be returned for service and repair for a flat fee. Califone does reserve the right to charge an additional fee for products with extensive physical damage however we will not proceed with service without your authorization.

Details are available at <http://www.califone.com/warranty.php>

## ***CALIFONE 3066 USB HEADSETS ONLY EXCLUSIVE EXTENDED WARRANTY OPTION***

All Califone headset products are covered by a one year warranty (see above statement). Headsets purchased from EDUREP, Inc. are covered under an extended warranty offered by the distributor.

### **Extended Warranty Option**

If the Extended Warranty Option is purchased, EDUREP will repair or replace, at its option, Califone headphones purchased from EDUREP, inc. for a period of 1 year past the expiration of the Manufacturer's Warranty.

**Limitations:** Neither the Manufacturer's warranty nor the Extended Headset Warranty offered by EDUREP, Inc. cover damage due to abuse, whether intentional or unintentional or to lost parts such as ear pads, etc. EDUREP AT ITS SOLE DISCRETION WILL DETERMINE THE ELIGIBILITY OF AN ITEM FOR EXTENDED WARRANTY SERVICE.

### **Manufacturer's Warranty Service Instructions:**

1. Contact EDUREP, Inc. at 800-568-9604 or by email at [service@edurep.com](mailto:service@edurep.com)
2. Describe the item including model number and location where placed in service and the service issue. A brief test may be requested.
3. IF the item is eligible for Manufacturer's Warranty, a field replacement will be sent. When it is received, test the new item, and discard the defective item

### **Extended Warranty Service Instructions:**

4. IF the item is eligible for the Extended Warranty Option, an Extended Warranty Order will be issues and sent to you by email, FAX or US Postal Service
5. Place the item(s) in a suitable shipping container and ship postage pre-paid to the address stated on the Extended Warranty Order document.

Note: Headsets are typically not repairable. If an item is eligible for Extended Warranty Service, and that part number is no longer available from Califone International, a substitution of item will be made that most closely approximates the functionality and price of the originally purchased item.