



Improving Spoken English

Spoken English Skills Training for:

Visiting and Immigrant
Doctors
Nurses
Student Nurses
Nursing Assistants
In-home Caregivers
Medical Techs

Located in:

Hospitals
Universities
Community Colleges
Nursing Schools
Residential Care



The Healthcare Communication Challenge

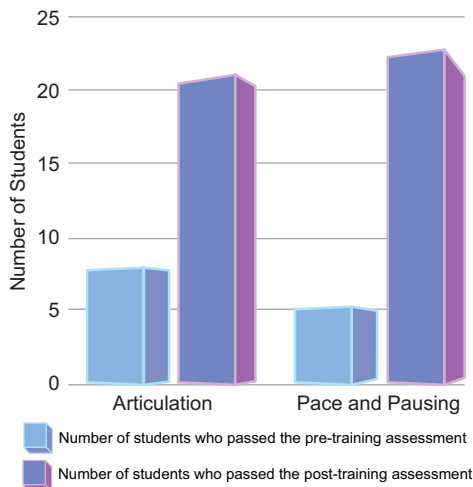
- There are many healthcare professionals working in the United States whose native language is not American English
- Clear English communication of instructions between physicians, nurses, other healthcare professionals and patients is critical to quality patient care
- Spoken English skills of non-native speakers vary widely depending on the native language background of the speaker
- Precise communication is a greater challenge when multiple people from different language backgrounds are conversing

The Carnegie Speech Solution

- Helping professionals worldwide to quickly improve their spoken English skills for clearer communication
- Advanced technology and teaching techniques deliver individualized instruction conveniently
- Efficient lessons enable learners to develop significant improvement in pronunciation in as little as 13 hours of interactive instruction

Internet delivered instruction requiring minimal IT support

Improvement after NativeAccent™ Voice and Accent Training



Blind Research Study Results

(Fortune 50 technology company)

- 13 hours of NativeAccent™ training
- Globally duplicated findings

NativeAccent™ Software

- 250 spoken English sub-skills assessed
- Individualized curriculum plan by Intelligent Tutor
- Custom phonemic and prosodic instruction
- Immediate feedback reinforces neuro-muscular learning
- Separate male and female voice models
- 25 native language curriculum customizations



“ Carnegie Speech lessons have helped me to practice correct pronunciation and I can practice when and where it is convenient to my schedule.”

Indermohan Luthra, M.D.

Carnegie Speech Assessment™ Software

- 8 - 10 minute screening assessment
- Identifies individual's pronunciation skill level
- Grades all of the sounds of English
- Reports areas in need of remediation



**The Sequence
Is Created For
Each Learner**

**NativeAccent™ Education
Sample for Native Spanish Speaker**

Level	Description	Focus	Exercises	Contrasts
Level - 1 (detailed)	Focuses on phonemes that are hard for all non-native speakers of English	IH	<ul style="list-style-type: none"> • Word level <ul style="list-style-type: none"> - Initial - Middle - Long • Consonants • Phrases • Sentences 	• IY
		DH	<ul style="list-style-type: none"> • Word level - all vowels <ul style="list-style-type: none"> - Initial - Middle - Final - Hard • Sentences 	• Z
		L	<ul style="list-style-type: none"> • Word level - all vowels <ul style="list-style-type: none"> - Initial - Middle - Final - Hard • Phrases • Sentences 	
		R	<ul style="list-style-type: none"> • Word level - all vowels <ul style="list-style-type: none"> - Initial - Middle - Final - Hard • Phrases • Sentences 	
		TH	<ul style="list-style-type: none"> • Word level - all vowels <ul style="list-style-type: none"> - Initial - Middle - Long - R & L • Phrases • Sentences 	<ul style="list-style-type: none"> • Missing TH • T
		EH	<ul style="list-style-type: none"> • Word level <ul style="list-style-type: none"> - Initial - Middle - R & L • Phrases • Sentences 	• EY

Level	Description	Focus	Exercises	Contrasts
Level - 2 (summarized)	Focuses on word stress through pitch, duration and intonation exercises in words and sentences	<ul style="list-style-type: none"> • Number Contrasts • Word Stress • Vowel Reduction 	<ul style="list-style-type: none"> • Duration • Pitch • Intonation 	
Level - 3) (summarized)	Focuses on sounds that are hard for Spanish speakers of English	<ul style="list-style-type: none"> • SH • B • CH • D • F • G • K • M • NG • P • V • Z • N • UH • Y 		
Level - 4 (summarized)	Focuses on the rest of the phonemes of English	<ul style="list-style-type: none"> • JH • AH • AW • AO • AY • EY • T • IY • OW • OY • S • UW • ZH • AE • HH • W 		
Level - 5 (summarized)	Integration exercises where the student receives feedback on the entire utterance at once, not just on the focus	<ul style="list-style-type: none"> • Americanisms (slang) 	Categories such as: <ul style="list-style-type: none"> • Greetings • Agreement • Disagreement • Etc. 	



Carnegie Speech is helping professionals worldwide to quickly improve their spoken English skills and to be better understood by their patients and colleagues

Carnegie Speech NativeAccent™ software uses advanced speech recognition to pinpoint a user's pronunciation errors and deliver targeted exercises, using composite American English voice models. NativeAccent™ is different than other pronunciation software in the following ways:

- Precisely pinpoints pronunciation errors
- Provides specific instructions to improve
- Immediate feedback reinforces correct speech
- Detects students' speech needs and adapts the curriculum
- Maximizes learning and minimizes training time
- Builds self-confidence in speaking with others



Contact the Healthcare Education Representative listed below to schedule a demonstration of Carnegie Speech software and to explore the benefits for your organization.

Healthcare Education Representative



Carnegie Speech
4615 Forbes Avenue
Pittsburgh, PA 15213
412-953-3912
www.carnegiespeech.com